



1. Basic system requirements to apply for IEC online

- Operating System
 - Windows 7 or newer
- Java Runtime Environment(JRE)
 - 1.8.x or newer
- Web browser
 - Internet Explorer 10 or newer (Or) Latest version of Microsoft Edge/Google Chrome/Mozilla Firefox
- JavaScript should be enabled
 - Settings are provided in **Browser wise Configuration** for each browser
- Digital Signature
 - USB support for token and corresponding drivers to be installed on system
 - **Installation/Updation of PKI Setup(For all browsers)** to use digital signature
 - To allow certification selection pop up, follow instructions in **Browser wise Configuration**

2. Installation/Updation of PKI Setup(For all browsers).

- **Step 1:** Latest of version of PKI Setup can be downloaded by clicking on [nCodePKIComponent_Setup.exe](#).
- **Step 2:** Install/Run the nCodePKIComponent.exe downloaded

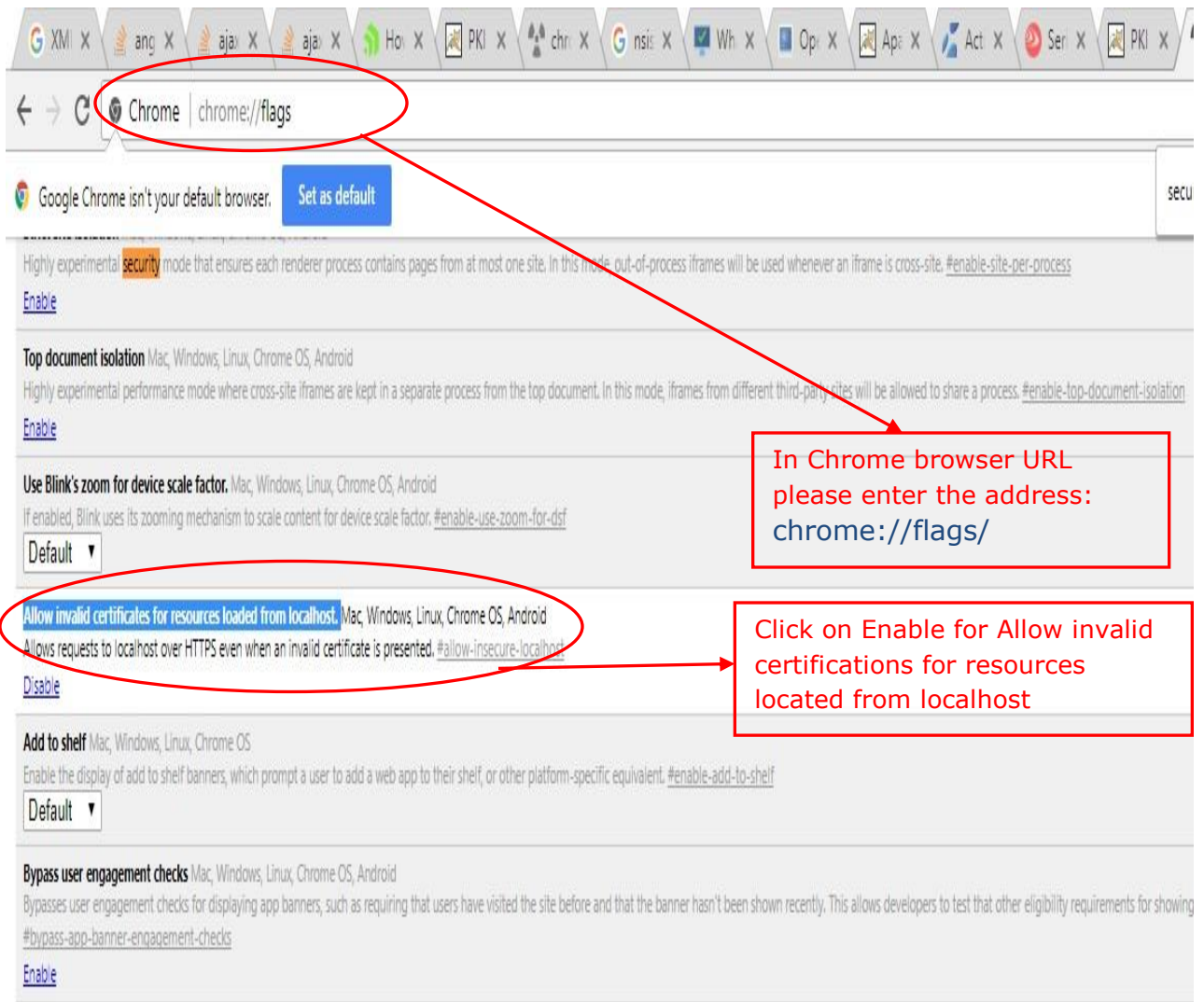
Note :=> If **Digital Signature pop up** does not appear after clicking on **Sign in Submit** button while applying, It means that validity of **nCodePKIComponent_Setup.exe** already installed on the system might have been expired. In such cases :

- **Step 1:** Uninstall the existing **nCodePKIComponent_Setup** by clicking on **uninst.exe** from the nCodePKIComponent_Setup folder, Generally found at(C:\Program Files (x86)\nCodePKIComponent)
 - Do check if nCodePKIComponent_Setup folder is deleted after clicking on **uninst.exe**, Manually delete the nCodePKIComponent_Setup folder if it still exists.
- **Step 2:** Download the latest version of PKI Setup by clicking on [nCodePKIComponent_Setup.exe](#) and Run/Install the same.

3. Browser wise Configatation

3(a). Google Chrome Configuration

3(a) (i). If chrome browser does not show the certification selection pop up, do the following changes as given in the image below.



3(a) (ii). Error message if JavaScript is disabled for Google Chrome



(User may use Internet Explorer 10.0 or above / Mozilla Firefox / Google Chrome to access this application.)

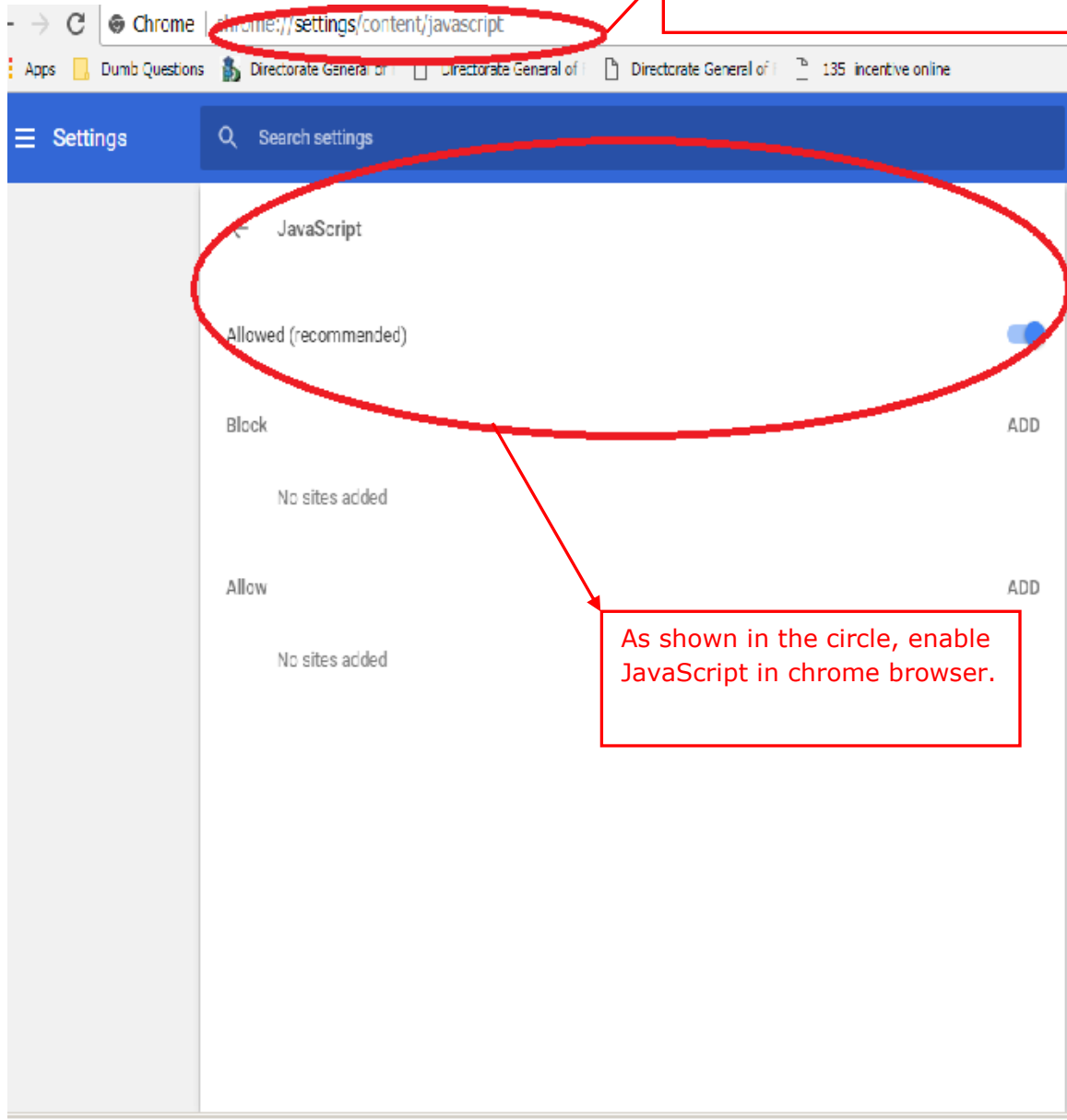
Applicants are advised to read the instructions carefully before applying.

Please Note:(Before Logging into the System)

1. One time client Browser Setting. **NEW**
2. Java settings for submitting the IEC application digitally.

3(a) (iii). How to enable JavaScript for Google Chrome

In Chrome browser URL please enter address:
Chrome://settings/content/javascript/



As shown in the circle, enable JavaScript in chrome browser.

3(b). Mozilla Firefox Configuration

3(b) (i). If Mozilla browser does not show the certification selection popup, do the following changes as given in the image below.

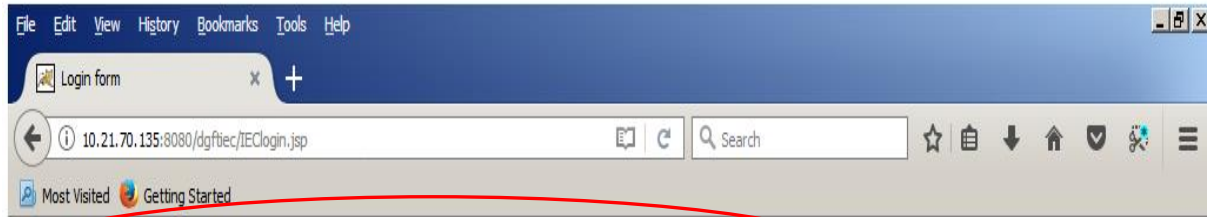
In Mozilla browser URL please enter address:
About:config

Preference Name	Status	Type	Value
security.mixed_content.block_active_content	user set	boolean	false
security.mixed_content.block_display_content	user set	boolean	true
security.mixed_content.hsts_priming_cache_timeout	default	integer	604800
security.mixed_content.hsts_priming_request_timeout	default	integer	3000
security.mixed_content.send_hsts_priming	default	boolean	false
security.mixed_content.use_hsts	default	boolean	false

Search: security.mix

SET Security.mixed_content.block_active_content to **false**
SET Security.mixed_content.block_display_content to **true**

3(b)(ii). Error message if JavaScript is disabled for Mozilla Firefox



JavaScript is turned off in your web browser. Turn it on to take full advantage of this site, then refresh the page.



Government of India
Ministry of Commerce and Industry
Directorate General of Foreign Trade

When JavaScript Disable Show Message in Red Circle

Login for IEC Online

PAN:

(User may use Internet Explorer 10.0 or above / Mozilla Firefox / Google Chrome to access this application.)

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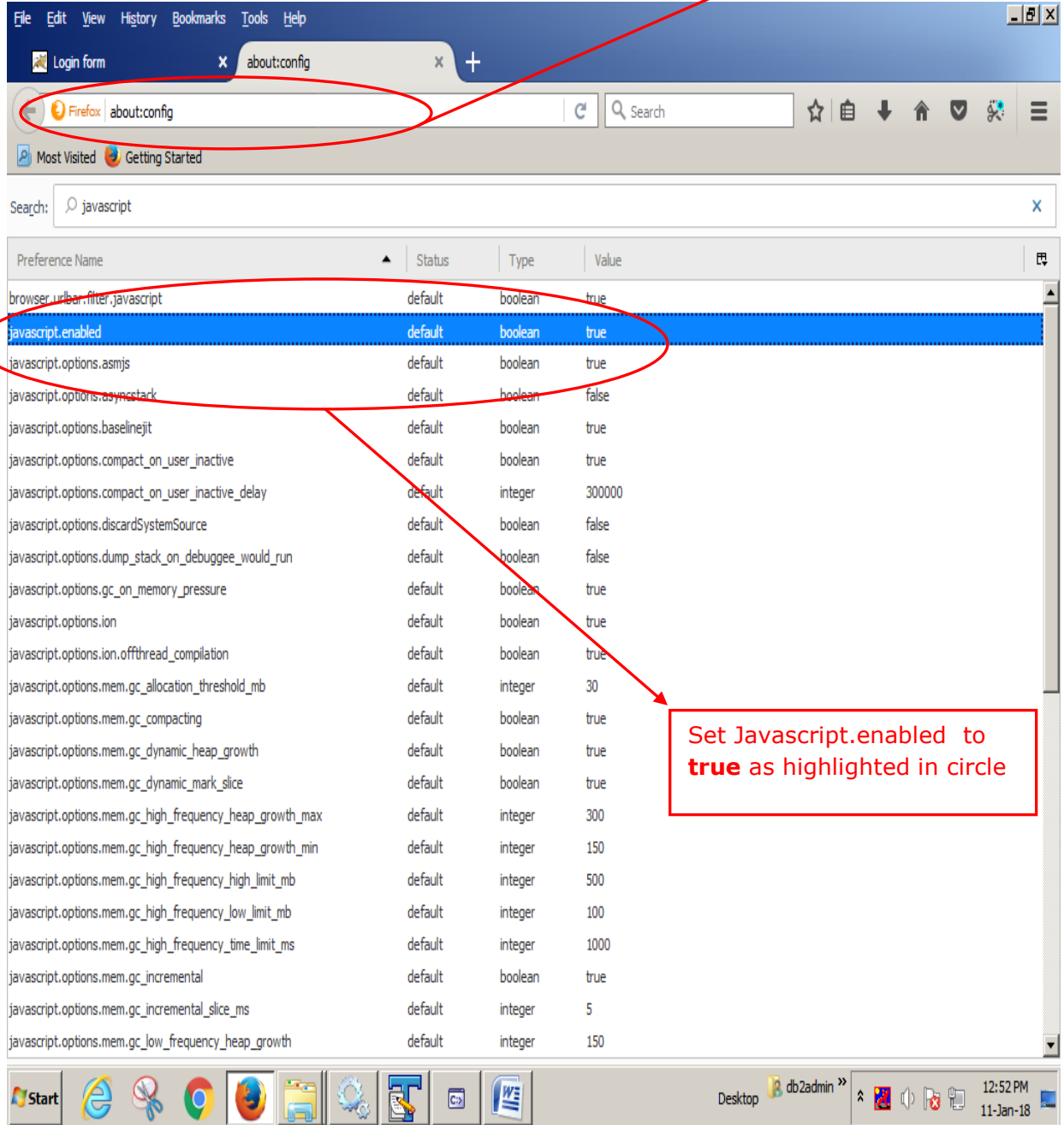
Please Note:(Before Logging into the System)

1. One time client Browser Setting.^{NEW}
2. Java settings for submitting the IEC application digitally.



3(b)(iii). How to enable JavaScript for Mozilla Firefox

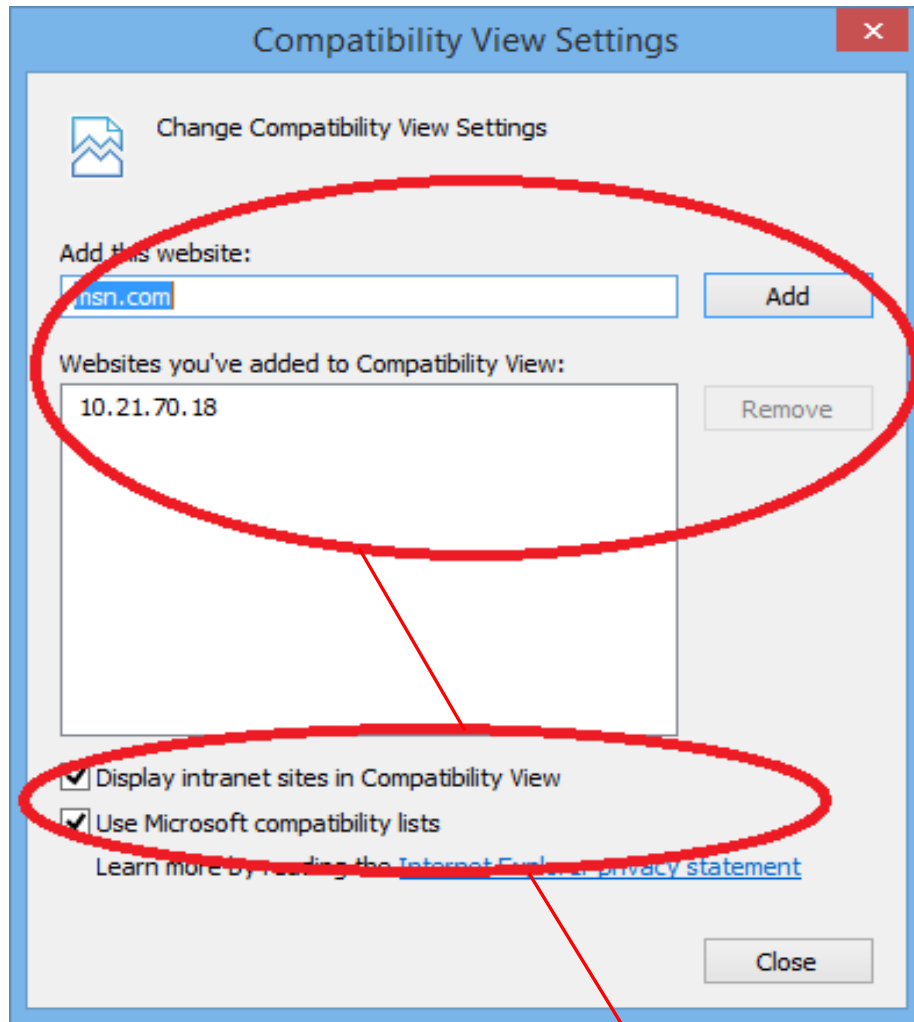
In Mozilla browser URL please enter address:
About:config



Set Javascript.enabled to **true** as highlighted in circle

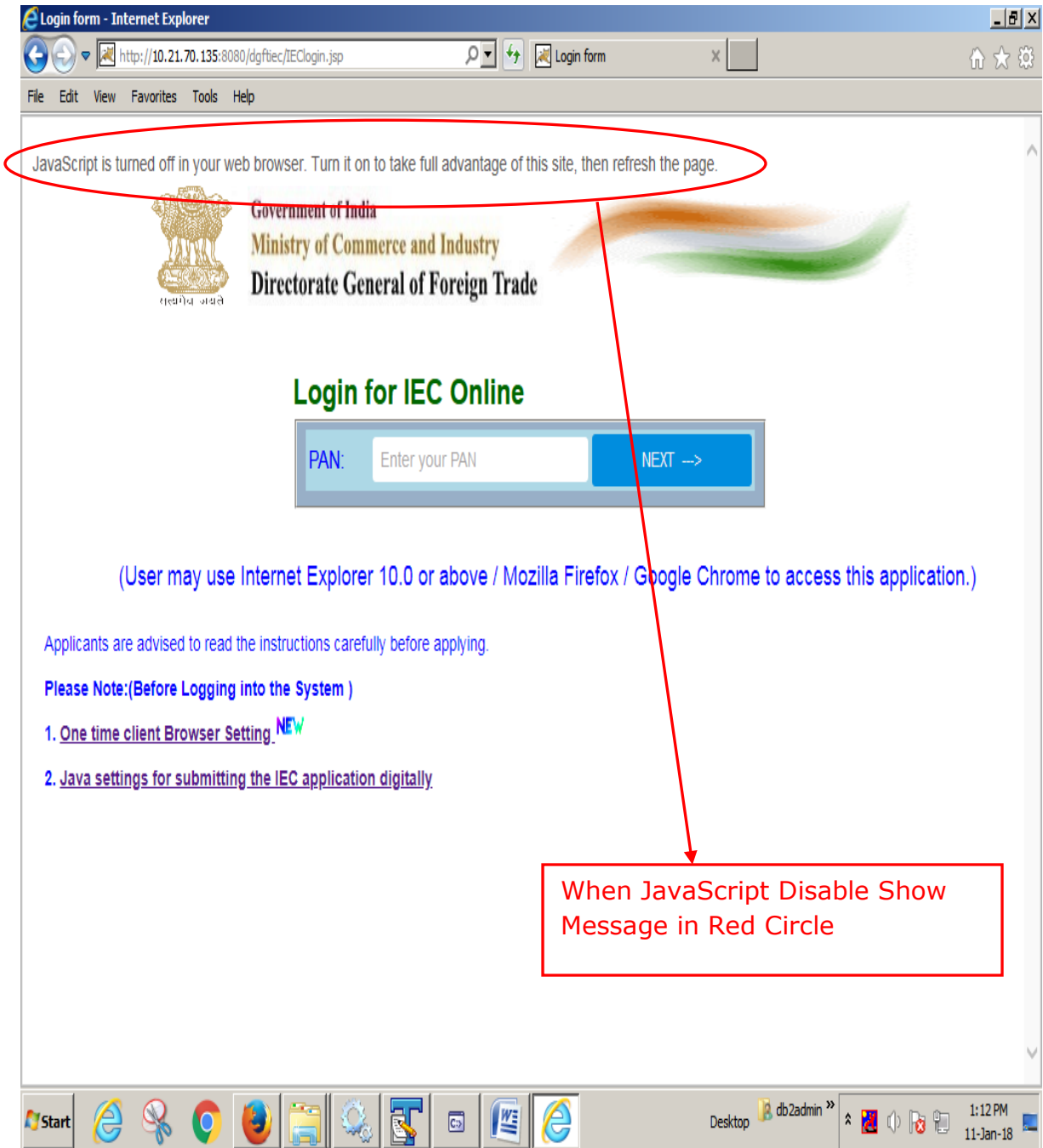
3(c). Internet Explorer/Microsoft Edge Configuration

3(c) (i). If Internet Explorer/Microsoft Edge Configuration does not show the certification selection pop up, do the following changes as given in the image below.

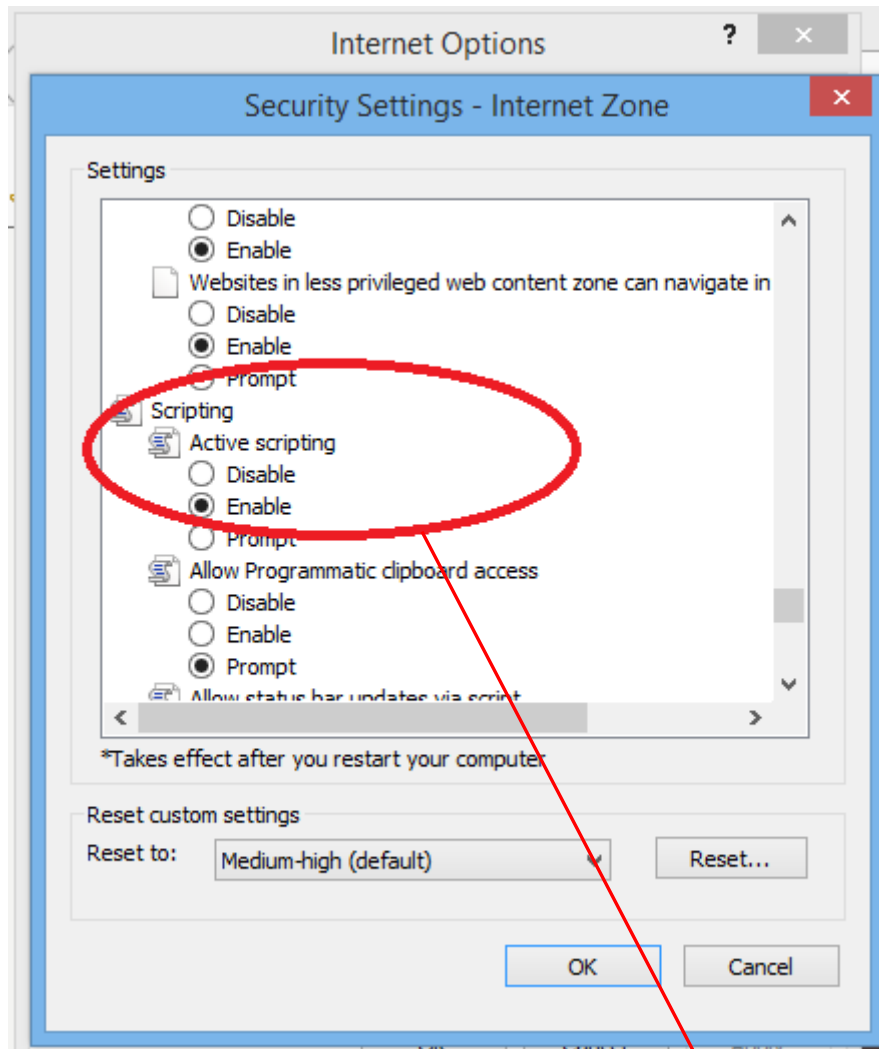


Remove All Added Compatibility view setting
Remove All Checkboxes as highlighted in Circle

3(c) (ii). Error message if JavaScript is disabled for Internet Explorer/Microsoft Edge



3(c) (iii). How to enable JavaScript for Internet Explorer/Microsoft Edge



Enable Active scripting as highlighted in circle